Rate for Global Evolution (EDGE) Push to Talk (PTT) service etc. are being deployed progressively in the cellular mobile network.

Agency to monitor deficient phone service

714. SHRI TARIQ ANWAR: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government propose to set up an independent agency to look into rising number of complaints of deficient phone service; and

(b) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) No, Sir. There is no such proposal. However the Government has its own public grievance redressal mechanism to monitor the complaints.

(b) Does not arise in view of (a) above.

Development of cyber forensic software

715. SHRI RAMA MUNI REDDY SIRIGIREDDY: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that Government in technical co-operation with C.D.A.C. is developing cyber forensic software since June, 2002;

(b) if so, the details of software tools that have been developed by C.D.A.C. for Government;

(c) whether these software tools also help in analyzing cyber crimes; and

(d) if so, the details thereof?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Yes, Sir. Under a technology development project supported by the Department of Information Technology, Ministry of Communication and Information technology, C-DAC (Centre for Development of Advanced Computing) has been developing cyber forensic tool kits since June, 2002.